

Navy-wide Personnel Survey (NPS) 1990-1996: **Summary of Trends**

John Kantor Michael Ford **Murrey Olmsted**

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Navy-wide Personnel Survey (NPS) 1990-1996: Summary of Trends

John Kantor Michael Ford Murrey Olmsted

Reviewed by Ted Lew

Approved and released by
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Director
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Foreword

Administered annually since 1990, the Navy-wide Personnel Survey (NPS) is a major product of the Navy Survey Resource Center (NSRC) at the Navy Personnel Research and Development Center. The NPS examines the perceptions of personnel in a variety of areas including detailing and the assignment process, quality of life programs, organizational climate, and health issues. This information is valuable to managers and policy makers in program formulation and evaluation.

NPS 1996 was conducted under the sponsorship of the Chief of Naval Personnel (PERS-00) within reimbursable Work Unit 97WRPS500. Data collection concluded in mid October 1996, and the results of the survey were briefed to the Chief of Naval Personnel, his staff, and sponsors in March 1997.

This technical note presents trends of core items represented in several of the previous NPS surveys. Any questions regarding this report should be directed to Dr. John Kantor, (619) 553-7651 or DSN 553-7651.

THOMAS A. BLANCO
Director
Personnel and Organizational Assessment Department

Executive Summary

Introduction

The responses on seven Navy-wide Personnel Surveys have been compared and charted in this report. Items with consistent wording were analyzed, and the results are depicted in graphs. Only those questions that remained the same during those years were included in the comparisons. When interpreting results, only items that show two consecutive downturns or upturns should be considered trends. The statistical significance of each directional shift on the graph is purposefully omitted in favor of letting the reader decide on the practical significance of each trend. The reason for this decision is that the large number of cases in the surveys causes even small differences in trends to be statistically significant, although many of those differences may not be practically meaningful. In interpreting the trends, a conservative estimate of error (+3% to -3%) in the data may be used. This means that if a 50 percent agreement with a statement changed from one year to another, such change should not be considered meaningful unless it changed to 47 percent or less or to 53 percent or more. Between 47 percent and 53 percent is considered the same as 50 percent, no change.

Results

Personal and Career

Naval personnel reported virtually the same percentage of males to females at their commands. More than two-thirds of all Navy respondents believe that women have the ability to succeed in combat roles.

Detailing and Assignment Process

Satisfaction with the detailing assignment has been increasing during the last few years from 83 percent in 1990 to 90 percent in 1996.

Satisfaction with BUPERS ACCESS is a mixed bag. Larger percentages reported that it was easy to use and that it provided them with information they needed. However, it did not make getting in touch with their detailers easier.

Quality of Life Programs

Service Member and Family Support Programs

Overall, 62 percent of officers who used the programs rated them as "good" or "very good," up from 44 percent since 1992. Sixty-two percent of the enlisted who used the programs rated them as "good" or "very good," up from 45 percent since 1991.

Housing and Finances

Eighty-six percent of the officers and 58 percent of the enlisted reported that they can afford the things they or their families needed. These perceptions are about the same as they were in 1990.

Child Care

Only 4 percent of the officers and 8 percent of the enlisted reported that child care needs are interfering with their job performance. These figures are somewhat smaller than in previous years. Officers showed an increase in satisfaction with their current child care arrangements from previous years; enlisted reported no difference in their satisfaction.

Organizational Climate

Job Satisfaction

The vast majority of naval personnel are satisfied with their current job without any change during the last few years. The majority of officers and enlisted reported that they are glad they chose the Navy over other organizations. However, there is a wide gap between officers and enlisted in their satisfaction with pay.

While there was virtually no change from previous years in the percent of enlisted who believe they will stay in the Navy until retirement, officers reported more certainty about their intentions to stay in the Navy until retirement.

Health Issues

Navy Drug/Alcohol and Obesity Program Policies

Over half of enlisted and officers throughout the years agreed that the Navy rules on the use and abuse of alcohol should be more strictly enforced. The majority of naval personnel are in agreement that penalties for the abuse of alcohol at their command are sufficient. Officers reported increased availability of immediate intervention and referral to treatment for those with alcohol problems, while enlisted responses remained unchanged.

Health Promotion Programs

Forty-one percent of the officers and 33 percent of the enlisted agree that stress management/stress reduction skills are encouraged at their commands. There was no reported change from previous years on these issues.

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Introduction

Problem

The morale and job performance of Navy personnel take on added importance in an era of rightsizing, where each individual must contribute to the increased efficiency required of a reduced force in a still-hostile world. Navy personnel attitudes and opinions represent vital input to the development and continuous improvement of Navy policies and programs. Therefore, such opinions must be measured in a systematic and timely fashion, to furnish an accurate reflection of the views of the Navy's diverse and widespread membership.

Purpose

The Navy-wide Personnel Survey (NPS), administered annually since 1990, was designed to collect opinion data on a systematic basis and to provide timely information on issues of importance to policy makers. The annual sampling, representative of the entire Navy population, allows the identification and analysis of trends in opinions and attitudes toward plans, programs, and policies that materially affect the performance and morale of Navy personnel. The survey was also designed to accommodate the study of topics of compelling interest on a one-time basis. This technical note provides graphs of results obtained from the last seven administrations of NPS.

Approach

The seven previous NPS questionnaires were screened for questions that appeared on two or more of the surveys. The data for those questions were retrieved from the corresponding data bases and depicted on graphs. Questions that were reworded were not included in the analyses, because the meaning of the questions may have been changed with the change in the wording. These data are based on Navy-wide samples of 3 to 5 percent of the eligible enlisted and 8 to 12 percent of the eligible officer populations during the last 7 years. The overall return rates have been between 44 and 47 percent for the entire sample throughout the years. Return rates tend to be consistently lower for the enlisted population. Return rates increase by paygrade for both officer and enlisted populations. Chi-square and Analysis of Variance tests were used to establish trends throughout this report.

Results

Background

Personal and Career. Both officers and enlisted reported a greater percentage of spouses as being employed full-time than in previous years (Question 9). They also reported virtually the same percentage of males to females at their commands (Question 24).

More than two-thirds of all Navy respondents report favorably on women having the ability to succeed in combat roles. Officer responses did reflect an upward trend on long term, and now are significantly more positive than enlisted respondents (76% to 64%). As this was the third

year the question was asked, it appears to be establishing a trend of growing positive attitudes towards women in combat, with officers being more favorable than enlisted (Question 25a).

Detailing and Assignment Process

Satisfaction with the detailing assignment has been increasing during the last few years for enlisted personnel. In 1994, 83 percent of them reported satisfaction with the time allowed for preparation for a Permanent Change of Station (PCS) move. The proportion of satisfied enlisted increased to 90 percent in 1996. During the same time period, officers' satisfaction with the time allowed for PCS move remained about the same (between 88% and 90%) (Question 38).

Satisfaction with BUPERS ACCESS is a mixed bag. Larger percentages reported that it was easy to use and that it provided them with information they needed. There was no change in the percentages of officers who agreed that it made communication with their detailer easy, but the proportion of enlisted who found it helpful in assisting with detailer communication has declined. There was also no change in the percentage of officers who agreed that it helped to reduce the number of calls they made to their detailer; however, fewer enlisted reported this than in previous years (Question 48).

Overall, results indicated that BUPERS ACCESS provided less satisfaction to enlisted personnel than in years past. However, the system was used only by 30 percent of enlisted personnel and 25 percent of officers. This system must be publicized to the Fleet and actively used by BUPERS personnel. The reason for the dissatisfaction with BUPERS ACCESS may be due to the establishment of more advanced and more user friendly communication networks (for example, BUPERS homepage).

Quality of Life Programs

Service Member and Family Support Programs

In comparison to previous years, officers rated Relocation Assistance, Sexual Assault Victim Assistance, and the Family Advocacy Program more positively. Enlisted ratings were down on 11 of 14 programs in comparison to last year's ratings; although, many of these programs satisfaction ratings are up from previous years (1991-94). Satisfaction with most of the programs peaked in 1993, which should be a concern for program managers. There was virtually no change from last year in officer and enlisted ratings of the Transition Assistance Management and Personal Financial Management programs. Overall, 62 percent of officers who used the programs rated them as "good" or "very good," up from 44 percent since 1992. Sixty-two percent of the enlisted who used the programs rated them as "good" or "very good," up from 45 percent since 1991 (Question 57).

Officers showed an increase in satisfaction from previous years with the Navy Service Member and Family Support Services contribution to improving the quality of life for respondents and their family members, while enlisted ratings did not change. Fifty-eight percent of officers and 47 percent of enlisted personnel think family support programs significantly improved their QOL (Question 58a).

Both officer and enlisted responses showed virtually no change from previous years in the percentage of those satisfied with the quality of Service Member and Family Support Services in the Navy. The majority of both groups favorably evaluated the quality of Family Support Services (Question 58b). Officers showed a slight increase, while enlisted showed a slight decrease from previous years with their satisfaction of the availability of these services. However, the majority of both groups were satisfied with the availability of Family Support Services (Question 58c).

Housing and Finances

Both officers and enlisted showed an increase in satisfaction with their present "living conditions having a positive effect on their job performance." Seventy-five percent of the officers and 44 percent of the enlisted currently own their homes or rent in the civilian community (Question 72). Currently, 75 percent of officers and 54 percent of enlisted report their living arrangements have a positive effect on their job performance, up from 65 percent and 42 percent just 3 years ago (Question 80a). Forty-nine percent of officers and 34 percent of the enlisted reported that their present living conditions also continue to favorably affect their retention decisions (Question 80b).

Eighty-six percent of the officers and 58 percent of the enlisted reported that they can afford the things they or their families needed. These perceptions are about the same as they were in 1990 (Question 80c). Neither officers nor enlisted reported any change in their overall satisfaction with their quality of life from previous years. However, significantly more officers are satisfied with their quality of life than enlisted personnel (77% vs. 46%, respectively) (Question 80d).

Child Care

Only 4 percent of the officers and 8 percent of the enlisted reported that child care needs are interfering with their job performance. These figures are somewhat smaller than in previous years (Question 86). Officers showed an increase in satisfaction with their current child care arrangements from previous years; enlisted reported no difference in their satisfaction (Question 88).

Organizational Climate

Job Satisfaction

Neither officer nor enlisted responses showed change in satisfaction with their current job (Question 99c) or how they like the work they do in the Navy (Question 99d) during the past few years. They also reported virtually no change in their satisfaction with physical working conditions (Question 99e), their satisfaction with career development from previous years (Question 99f), and how they enjoy their career in the Navy (Question 99g). The majority of officers and enlisted reported that they are glad they chose the Navy over other organizations, (Question 99h); although enlisted showed a slight decline in agreement from previous years.

Whereas enlisted reported virtually no difference from previous years in their agreement about the statement that "they are adequately paid for the job they do" (19% agreed), there was a slight increase from 1990 among officers in their feeling that they are properly compensated (Question 100a). There was no change in the opinion that the amount they are paid is an important reason for them to stay in the Navy (Question 100b), but increasing number of officers feel that retirement pay is an important reason to stay (Question 100c).

While there was virtually no change from previous years in the percent of enlisted who believe they will stay in the Navy until retirement, officers reported more certainty about their intentions to stay in the Navy until retirement. There was a decrease among officers and enlisted who were not sure of their Navy career plans (Question 101). The 1996 responses for this item is more similar to previous years' (1990-94), than last year's (1995).

Force Reduction and Base Closure Issues

Smaller proportion of officers and enlisted agreed that "rightsizing is being carried out in a way that is fair to all members" (Question 115a) than in previous years. However, this question changed from the previous NPS cycles (1994, 1995) when it included the ending "including women and racial minorities." This change in wording may have accounted for the change in responses, since it modified the meaning of the question. Only a quarter of officers and enlisted are in agreement that after downsizing, the Navy will be capable of carrying out its mission efficiently and effectively (Question 115d). About the same percentage of officers (42%) and enlisted (59%), as in previous years, would accept a separation bonus before their current enlistment/obligation is up (Question 115o). A similar number of officers (48%) and enlisted (70%), as in previous years, would leave at the end of their current enlistment/obligation if suitable civilian employment were available (Question 115t).

Command Events

Increasing number of officers and enlisted agree that excessive use of alcohol by participants and guests at command events is not tolerated (Question 118a). Similar changes were noted regarding sexually suggestive activities, props, costumes, skits, gags, or gifts (Question 118b). The fact that command members are not pressured to participate in command events remained unchanged from previous years (Question 118c). The majority also agree that command events are conducted in a manner that upholds high professional standards (Question 118d). This result is unchanged through the years.

Health Issues

Navy Drug/Alcohol and Obesity Program Policies

Over half of enlisted and officers throughout the years agreed that the Navy rules on the use and abuse of alcohol should be more strictly enforced (Question 120a). The majority of naval personnel are in agreement that penalties for the abuse of alcohol at their command are sufficient (Question 120b). Whereas officers responses showed virtually the same percentages of agreement as in previous years that the Navy's policies on alcohol use/abuse are applied fairly across all paygrades at their commands, fewer enlisted were in agreement on this issue

(Question 120c). Neither officers or enlisted reported change in their understanding of the difference between alcohol use and abuse (Question 120d). Sixty percent of officers and enlisted reported, as in previous years, that treatment for problems related to alcoholism and alcohol abuse has a negative effect on their careers (Question 120e). Officers reported increased availability of immediate intervention and referral to treatment for those with alcohol problems while enlisted responses remained unchanged (Question 120f).

Health Promotion Programs

Forty-one percent of the officers and 33 percent of the enlisted agree that stress management/stress reduction skills are encouraged at their commands. There was no reported change from previous years on these issues (Question 124e).

HIV/AIDS Education

When asked how much HIV/AIDS information respondents had received in the past 12 months from seven specific information sources, respondents reported the following. Both officers and enlisted received less than a "great deal" of information in comparison with previous years from the following sources: military classroom training; drug/alcohol counselors/training; Armed Forces Radio and Television (AFRT); chaplains; training videos; doctors, counselors, and treatment at sexually transmitted disease (STD) clinics. Both groups of respondents reported that they received less HIV/AIDS information than in previous years from all sources (Question 134a-g).

Summary

Generally, officers hold more positive views on the Navy than enlisted personnel. Some of the downward trends in perceptions about Navy programs during the last few years seem to be turning around in the 1996 NPS. The upward trends generally relate to the service member and family services area. Both officers and enlisted personnel showed improved satisfaction in this areas during the past few years.

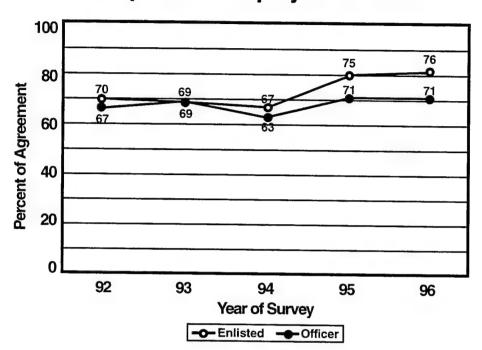
Most of the trends depicted in the charts are statistically significant. However, it is left to the reader to determine the practical significance of a trend. In cases where the sample size is large, such as the NPS, even the smallest change may be statistically significant. However, those differences may not have any practical importance. Therefore, caution should be exercised in the interpretation of trends.

Another issue in interpreting trends is that the reader may interpret a change in direction as a trend, even if it represents only a single occurrence. No less than two consecutive declines or increases should be interpreted as a trend--a change for any given year may only be a random occurrence.

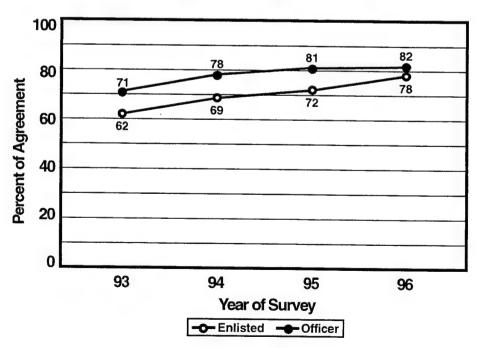
The sequence of graphs in this report corresponds to the sequence of questions in the NPS 1996. A copy of the 1996 NPS appears in the appendix.

Graphs of NPS Trends

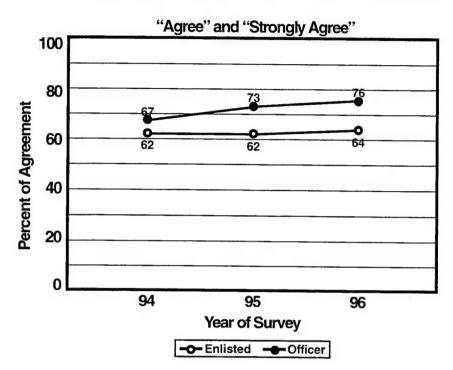
(Q9) Spouse is employed full time.



(Q24) Both males and females are assigned to my Command.



(Q25a)
I feel women have the ability to successfully carry out the duties of their combat roles in the Navy.



(Q38) Were your last orders issued early enough to allow you to complete preparations for your PCS move?

		Percent										
	E	nlist	ed	(Office	er						
	94	95	96	94	95	96						
Yes	83	83	90	88	91	90						
No	17	17	10	12	9	10						

(Q48)
If you have used the BUPERS ACCESS computer bulletin board, please rate the system.

Percent "Agree" or "Strongly Agree"

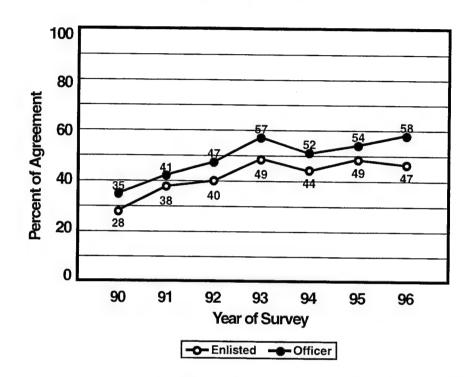
Statement		Enlisted					Officer						
	91	92	93	94	95	96		91	92	93	94	95	96
Easy to use.	56	36	80	78	53	62		59	47	77	77	61	69
Gave me information I needed.	47	35	74	76	62	60		45	43	72	66	63	66
Easier to communicate with detailer.	39	22	47	41	33	30		35	23	26	23	22	24
Reduced the number of calls I make to my detailer.	-	20	40	36	33	25		_	21	23	22	21	20

(Q57) How do you rate the quality of each of the Service Member and Family Support Programs/Services at your present duty station?

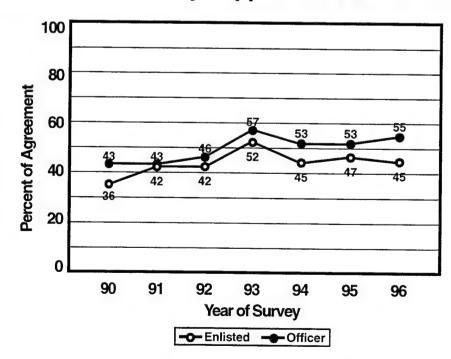
Percent "Good" or "Very Good"

Total Good of Yory Good												
Program			En	listed	i '	7			Off	ficer		
- Togram	91	92	93	94	95	96	91	92	93	94	95	96
Transition Assistance Management	-	49	57	71	72	71	-	53	62	75	76	78
Sexual Assault Victim Assistance	-	52	54	58	59	61	-	47	55	57	59	70
Counseling	-	-	-	-	69	65	-	-	-	-	69	69
Relocation Assistance	39	33	42	58	66	54	34	35	48	60	64	69
Exceptional Family Member	-	38	44	50	61	56	-	49	54	65	64	66
Personal Financial Management (PFM)	-	56	57	61	61	59	-	50	55	56	63	63
Deployment Support	42	35	33	51	60	53	51	45	46	61	68	62
New Parent Support Team	-	-	-	65	64	56	-	-	-	62	64	62
FSC Family Education Programs	-	-	-	-	64	58	-	-	-	-	60	57
Housing Referral Service	U -	-	-	55	55	52	-	-	_	54	53	54
Family Advocacy Program (FAP)	-	-	-	_	51	47	-	-	_	-	48	54
Housing Management Support	-	-	-	44	49	46	-	-	_	45	42	40
Spouse Employment Assistance Program	-	-	-	-	46	38	-	-	-	-	32	33
Family Service Centers (overall)	45	46	53	64	65	62	44	44	54	63	64	62

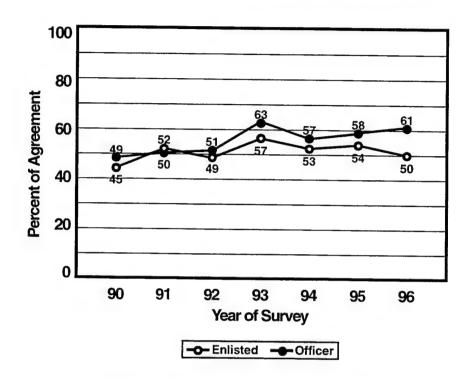
(Q58a) Navy Service Member and Family Support Services improve quality of life for me and my family.



(Q58b) I am satisfied with the quality of Service Member and Family Support Services in the Navy.



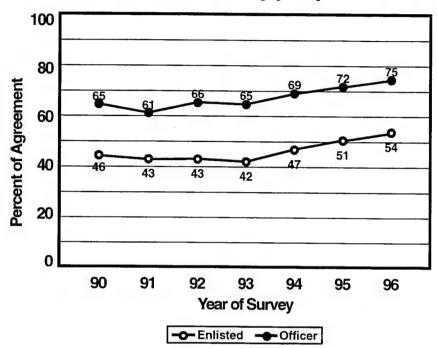
(Q58c) I am satisfied with the availability of Service Member and Family Support Services in the Navy.



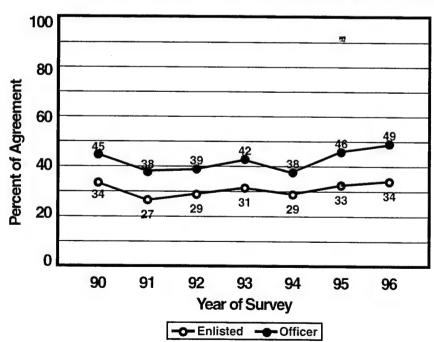
(Q72) Which best describes your current living arrangements?

	Percent							
	E	nliste	ed	(r			
	94	95	96	94	95	96		
Personally-shared/owned housing in the civilian community	15	16	17	39	38	40		
Personally-rented housing in the civilian community	24	26	27	32	34	35		
Military family housing	16	15	16	16	16	15		
Shared rental housing in the civilian community	10	7	9	7	7	5		
Bachelor's Quarters (BQ)	13	14	14	3	3	3		
Government-leased housing in the civilian community	2	2	1	1	1	1		
On a ship	18	16	14	1 1	1	1		
Other (please describe)	1	2	1	1	1	1		
Personally-rented space to park mobile home	1	1	1	.2	.3	0		

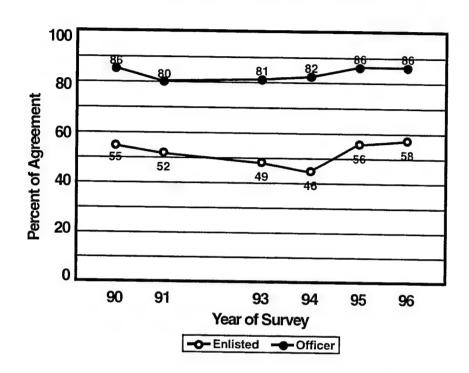
(Q80a)
My present living conditions are having a positive effect on my job performance.



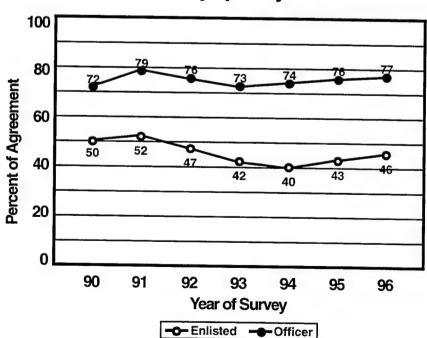
(Q80b) My present living conditions favorably affect my retention decision.



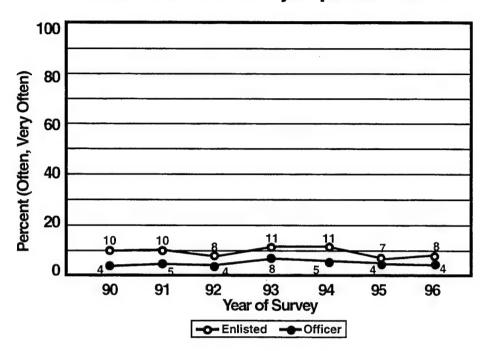
(Q80c) In general, I can afford the things I or my family need(s).



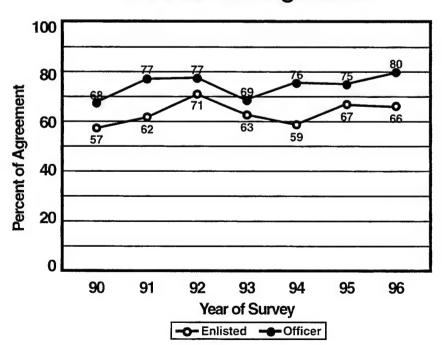
(Q80d) Overall, I am satisfied with my quality of life.



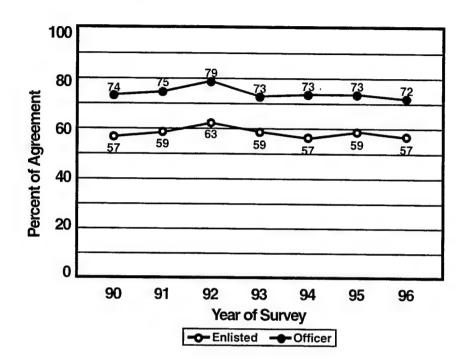
(Q86)
Do you feel that your child care needs interfere with job performance?



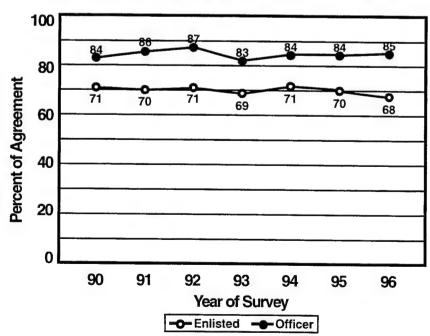
(Q88) I am satisfied with my current child care arrangements.



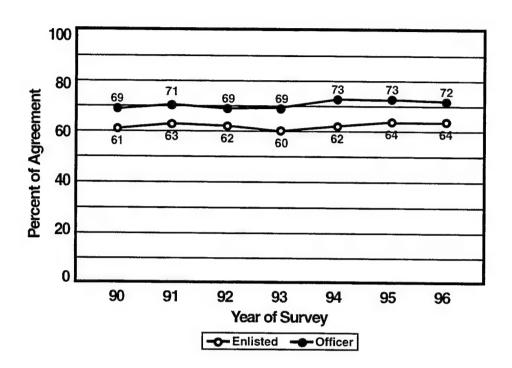
(Q99c)
I am satisfied with my current job.



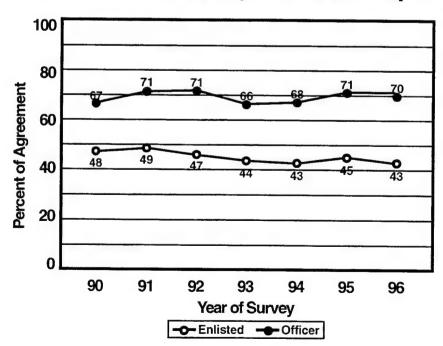
(Q99d) In general, I like the work I do in the Navy.



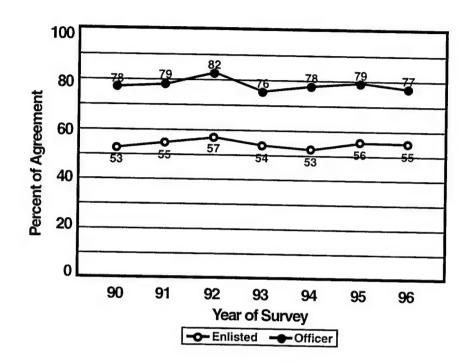
(Q99e)
I am satisfied with physical working conditions.



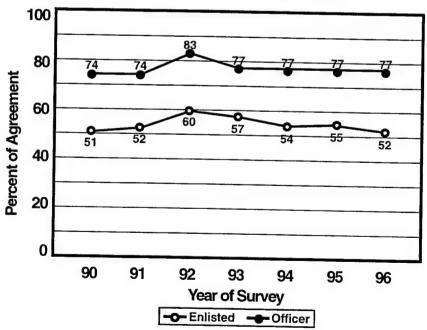
(Q99f)
I am satisfied with my career development.



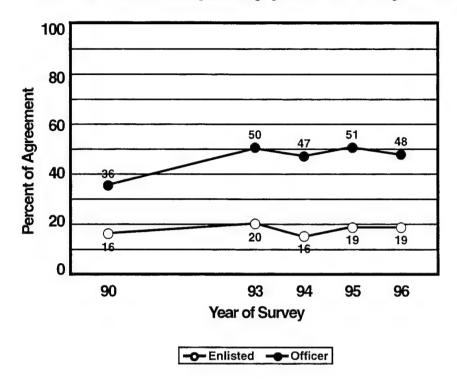
(Q99g) I enjoy my career in the Navy.



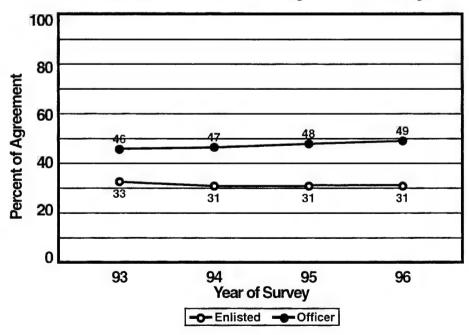
(Q99h) I am glad I chose the Navy over other organizations.



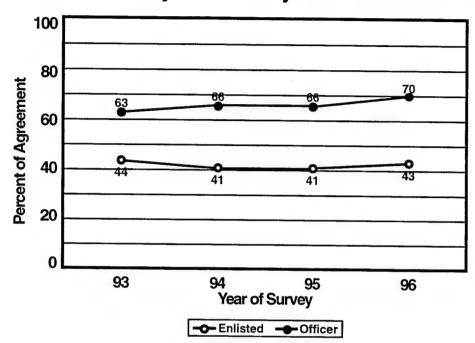
(Q100a) I think I am adequately paid for the job I do.



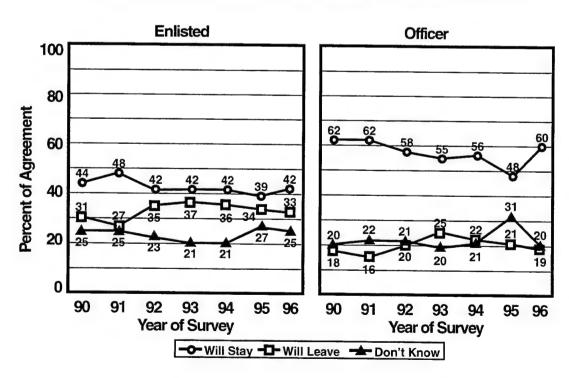
(Q100b)
The amount I am paid is an important reason for me to stay in the Navy.



(Q100c)
Retirement pay is an important reason for me to stay in the Navy until retirement.



(Q101) What are your Navy career plans?



(Q115) How much do you agree with the following statements?

Percent "Agree" or "Strongly Agree"

		E	nliste	ed	(r	
		94	95	96	94	95	96
Rightsizing is being carried out in a all members	way that is fair to	39	46	31	40	54	37
B. Rightsizing tools (SERB, TERA, EN correct groups	CORE) are aimed at the	29	42	38	40	52	49
C. As a result of rightsizing, the best-p will leave the Navy	performing people	41	39	41	36	36	36
D. After rightsizing, the Navy will be comission efficiently and effectively	apable of carrying out its	14	22	21	13	25	22
E. I expect to spend significantly more next tour due to decreased manni	e time at sea on my ng levels	45	49	49	41	52	55
F. Rightsizing has decreased my level	of job satisfaction	34	33	36	40	40	42
G. I am less likely to choose to stay in retire because of rightsizing	the Navy until eligible to	25	21	21	23	24	23
H. I would be more likely to leave the N are reduced	lavy support programs	44	40	47	43	33	41
 Regardless of my performance, I ex retired before I would have chosen 	pect to be separated/ n to leave the Navy	20	22	24	24	22	22
J. The value of the retiree's benefits is	-	68	84	84	77	89	86

(Q115) How much do you agree with the following statements? (continued)

Percent "Agree" or "Strongly Agree"

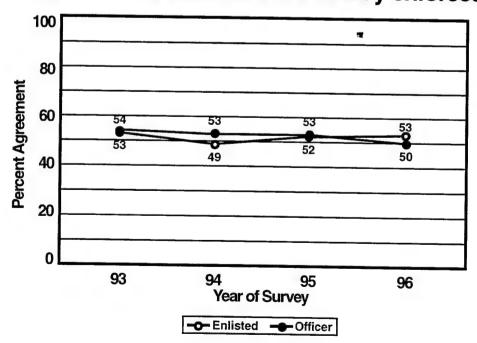
	E	Enliste	ed		Office	er
	94	95	96	94	95	96
K. I expect that my family and I will have full access to military medical care when I retire	29	37	37	25	29	26
L. If retirement benefits are reduced, I would consider leaving the Navy prior to retirement eligibility	49	61	63	43	59	58
M. My civilian friends understand and respect the job I do	54	54	51	62	58	58
N. I feel the public strongly supports the military and its mission	37	34	36	51	50	50
O. If offered a separation bonus (e.g., VSI, SSB), early retiremen or other financial incentive to leave the Navy before my current enlistment/obligation is up, I would accept it	t, 59	58	59	39	43	42
P. My command's mission requirements have decreased in proportion to its reduced manning levels	14	13	14	10	7	7
Q. My unit's mission requirements have increased as a result of rightsizing	57	54	52	64	62	67
R. My workload has increased as a result of rightsizing	57	55	57	64	63	67
S. Rightsizing will delay my advancement	60	51	50	39	31	33
T. I would leave the Navy at the end of my current enlistment if suitable civilian employment were available	69	70	70	48	49	48

(Q118) How much do you agree or disagree with the following statements about conduct at command events?

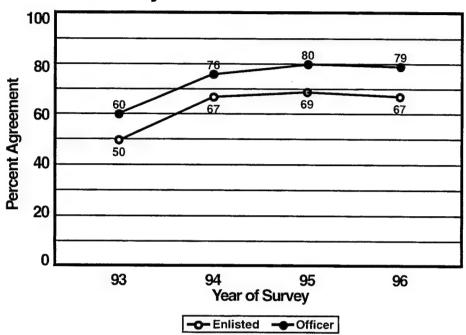
Percent "Agree" or "Strongly Agree"

Statement		Enli	sted		Officer				
		94	95	96	93	94	95	96	
A. Excessive use of alcohol is not tolerated	61	58	59	63	72	73	74	77	
B. Sexually suggestive behavior is not tolerated	72	71	76	78	85	85	87	89	
C. Command members are not pressured to participate	55	56	54	54	60	60	59	59	
D. Events uphold high standards	65	64	66	65	84	84	86	85	
Participants are involved in the planning of command events	-	-	63	62	-	-	83	84	

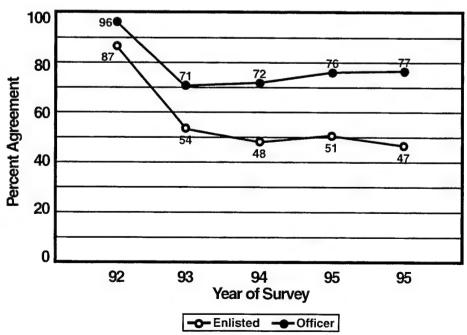
(Q120a)
Existing regulations on the use and abuse of alcohol should be more strictly enforced.



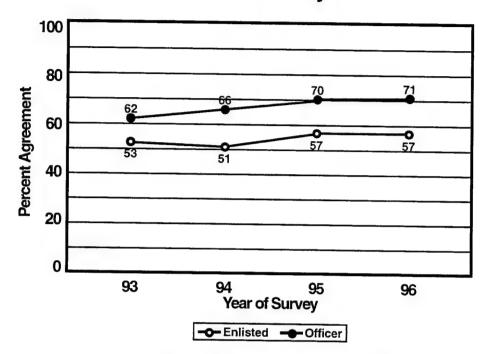
(Q120b)
Penalties for the abuse of alcohol at my command are sufficient.



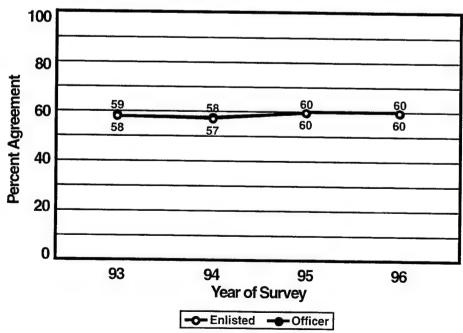
(Q120c)
Policies on alcohol use/abuse are applied fairly across paygrade.



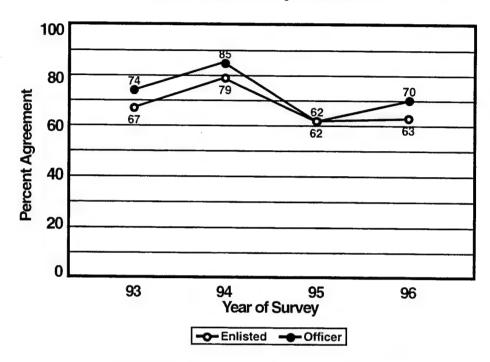
(Q120d) At my command, the differences between alcohol use and alcohol abuse is clearly understood.



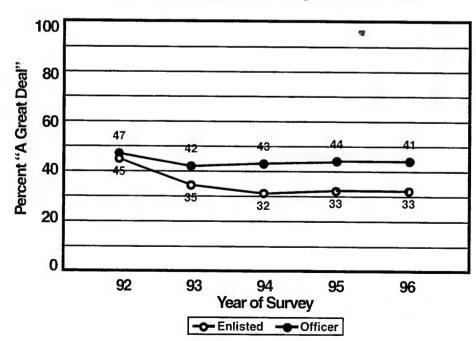
(Q120e) Treatment for problems related to alcohol abuse has a negative effect on my Navy career.



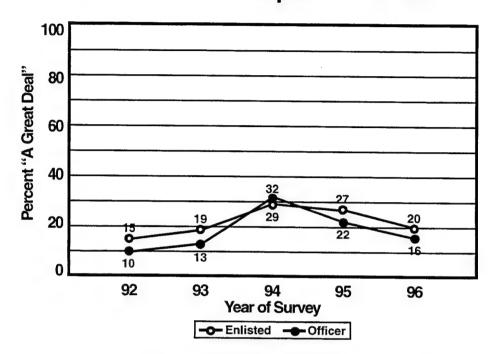
(Q120f) There is immediate intervention and referral to treatment for those with alcohol problems.



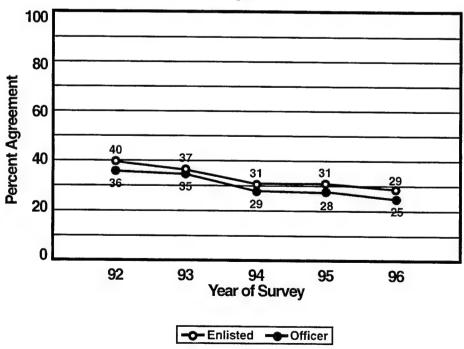
(Q124e) The use of healthy stress management/stress reduction skills is encouraged at my command.



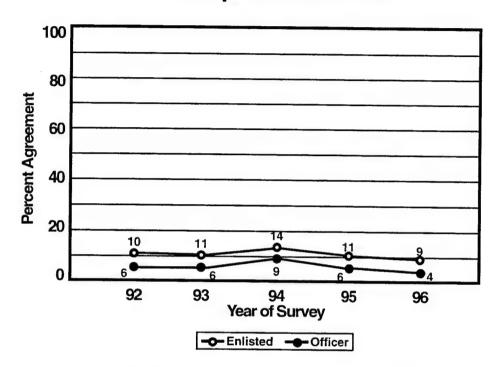
(Q134a) I received a great deal of HIV/AIDS information from the military classroom in the past 12 months?



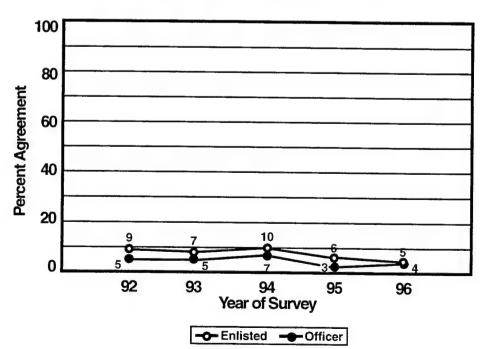
(Q134b) I received a great deal of HIV/AIDS information from commercial media in the past 12 months?



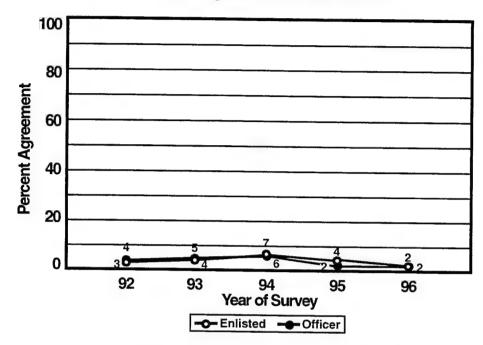
(Q134c) I received a great deal of HIV/AIDS information from drug counselors in the past 12 months?



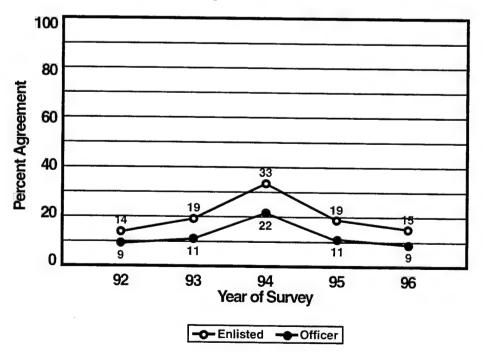
(Q134d) I received a great deal of HIV/AIDS information from AFRT in the past 12 months?



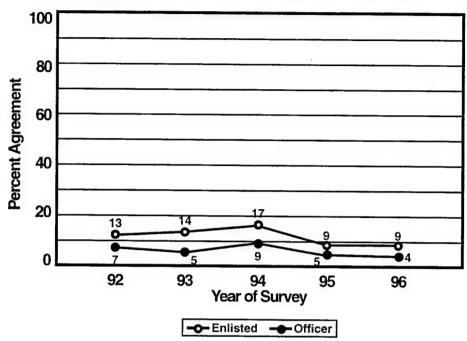
(Q134e) I received a great deal of HIV/AIDS information received from chaplains in the past 12 months?



(Q134f) I received a great deal of HIV/AIDS information from training videos in the past 12 months?



(Q134g) I received a great deal of HIV/AIDS information received from STD clinic in the past 12 months?



Appendix

Navy-wide Personnel Survey: 1996

Navy-wide

Personnel

Survey 1996



Chief of Naval Personnel

Washington, DC 20370-5000

RCS 1000-26

Navy Personnel Research and Development Center

San Diego, CA 92152-7250

PRIVACY ACT STATEMENT

Authority to request this information is granted under Title 5, U.S. Code 301 and Department of the Navy Regulations, Executive Order 9397. License to administer this survey is granted under OPNAV Report Control Symbol 1000-26, which expires on 30 Sept 1997. Personal identifiers will be used to conduct follow-on research.

PURPOSE: The purpose of this questionnaire is to collect data to evaluate existing and proposed Navy personnel policies, procedures, and programs.

ROUTINE USES: The information provided in this questionnaire will be analyzed by the Navy Personnel Research and Development Center. The data files will be maintained by the Navy Personnel Survey System at the Navy Personnel Research and Development Center, where they may be used to determine changing trends in the Navy.

ANONYMITY: All responses will be held in confidence by the Navy Personnel Research and Development Center. Information you provide will be considered only when statistically combined with the responses of others, and will not be identified with any single individual.

PARTICIPATION: Completion of this questionnaire is entirely voluntary. Failure to respond to any of the questions will NOT result in any penalties except lack of representation of your views in the final results and outcomes.

Please use the last page of this questionnaire for any comments you wish to make. Please complete the survey and return it in the envelope provided.

If you have any questions, you may contact:

John Kantor

(619) 553-7651 or DSN 553-7651

FAX: (619) 553-9973

e-mail: kantor@nprdc.navy.mil

Navy Personnel Research and Development Center

Survey Operations Center

53335 Ryne Road

Code 122

San Diego, CA 92152-7250

THANK YOU FOR YOUR TIME AND EFFORT!

2

You have been randomly selected by computer to take part in this survey. Your participation is voluntary. Please take the time to give careful, frank answers. It should take about thirty minutes to complete the survey.

IMPORTANT INSTRUCTIONS

- * USE NO. 2 PENCIL ONLY.
- * Do NOT use ink, ballpoint or felt tip pens.
- * Erase cleanly and completely any changes you make.
- * Make black marks that fill the circle.
- * Do not make stray marks on the form.



CORRECT MARK:



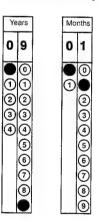
INCORRECT MARK: Ø8 🕳 🔾



For questions that look like the following, print the required information in the boxes provided. Then blacken the corresponding circles under the numbers or letters you printed.

EXAMPLE

1. How long have you been on active duty in the Navy?



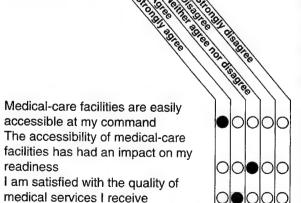
For questions that look like the next two examples, blacken the circle corresponding to the answer you selected.

EXAMPLE

- What is your current military status?
 - O USN
 - O USNR

readiness

- USNR (TAR)
- O USNR (265/TEMAC/Canvasser Recruiter/ **ACDUTRA**
- How much do you AGREE or DISAGREE with the following statements?



a.

BACKGROUND

(PERSONAL
1.	What is your gender? ○ Male ○ Female
	The answers for Questions 2 and 3 are based on the standard DoD race and ethnic categories. If you are of mixed heritage, please select the racial and ethnic group with which you MOST closely identify.
2.	What is your racial background? White Black/African-American Asian/Pacific Islander American Indian Other
3.	What is your ethnic background? Mexican, Chicano, Mexican-American Puerto Rican Cuban Other Spanish/Hispanic Japanese Chinese Korean Vietnamese Asian Indian Filipino Pacific Islander (Guamanian, Samoan, etc.) Eskimo/Aleut Other not listed above None of the above
4.	 What is your highest level of education? Less than high school completion/no diploma Alternate degree/GED/home study/adult school certification High school diploma/graduate Some college, no degree Associate's degree or other 2 year degree Bachelor's degree Master's degree Doctorate or professional degree

5.	What is your religious preference? Catholic Protestant (Baptist, Methodist, Lutheran, etc.) Jewish Orthodox churches (Greek, Russian, etc.) Muslim Buddhist Mormon Pentecostal Other religion not listed No religious preference
	No religious preference
6.	When you first entered the Navy, what was your marital status? Single and never married Married for the first time Remarried, was divorced once Remarried, was divorced two or more times Remarried, was widowed once Remarried, was widowed two or more times Legally separated or filing for divorce Legally separated or filing for divorce, was divorced before Divorced once Divorced twice Divorced three times Divorced four or more times Widowed
7.	What is your current marital status? Single and never married Married for the first time Remarried, was divorced once Remarried, was divorced two or more times Remarried, was widowed once Remarried, was widowed two or more times Legally separated or filing for divorce Legally separated or filing for divorce, was divorced before Divorced once, now single Divorced twice, now single Divorced three times, now single Divorced four or more times, now single Widowed
	If you have NO SPOUSE, fill in the circle (

If you have NO SPOUSE, fill in the circle \bigcirc and skip to Question 11.

8.	What is your spouse's employment situation?								
	 Active Duty Military Military Reserve Civil Service Civilian job, private sector Self-employed If you have NO children/NO children under 2 years of age living in your household, fill in the circle and skip to Question 13.								
	 Retired Not employed, by choice (e.g., student, homemaker) Not employed, but actively job hunting Not employed for other reasons (e.g., medical 	12.	under the age of 21 li (Include children for v custody.)	ve in	your	hous	eholo	1?	
	reasons) Specify		AGE GROUP OF CHILDREN	NUI			ROU		
9.	Is your spouse employed full-time or part-time? (Count military reserve status as part-time employment.) O Does not apply/spouse is not employed Full-time Part-time	a. b. c. d. e. f. g.	Under 6 weeks 6 wks through 12 mos 13 through 24 mos 25 through 35 mos 3 through 5 yrs 6 through 9 yrs 10 through 12 yrs	999999999	@@@@@@@	000000000	99999999	3 3 5 5 5	
10.	Your spouse's contribution to your family income, relative to your contribution (excluding children's income) is: None, my spouse has no income Half or less than half of my contribution About three-fourths of my contribution About equal to my contribution Greater than my contribution	h. i. 13.	13 through 15 yrs 16 through 21 yrs Are you or any of the household currently rany of the sources lis (Select ALL that apply No, don't qualify for Food stamps Food Locker	famil eceiv ted b	② y me ving a elow	mber ssist ?	s in y	⑤ ⑤ our from	
11.	Do you have any family members enrolled in DEERS? (Select ALL that apply.) No, I have no family members enrolled in DEERS Spouse (non-military)		O SHARE Program O Woman Infant Child O Don't know if receiv	ing a	ny as	sistar	ice		
	 Child(ren) living with me Child(ren) not living with me Child(ren) living part-time with me (i.e., joint custody with ex-spouse) Legal ward(s) living with me Parent(s) or other relative(s) 	14.	Were one or more of y parents, or guardians military any time while (prior to your 18th bir (Select ALL that apply No Yes, Navy Yes, Marine Corps Yes, Air Force Yes, Army Yes, Coast Guard	on A e you thday	ctive were	Duty	in th		

15.	Are you accompanied by the family members in your household on your present assignment?		21777
	Does not apply/no family members Yes	1	CAREER
	Temporarily unaccompanied (family members will join me later) Permanently unaccompanied because it was	18.	How long have you been on Active Duty in the Navy? (Count the time from the day you were
	required for the billet Permanently unaccompanied because		sworn in.)
	family members were not command sponsored (overseas tour) O Permanently unaccompanied by choice		Years Months
	Answer Question 16 only if you selected		
	this option. Otherwise, skip to Question 17.		
16.	Which reasons BEST describe why you are permanently unaccompanied by family members in your household? (Select UP TO THREE answers.)		
	O Spouse employment O Home ownership	19.	What is your current military status?
	 Availability of military family housing Availability of civilian housing Cost of civilian housing 		○ USN ○ USNR ○ USNR (TAR)
	O Spouse's education O Children's schools		USNR (265/TEMAC/Canvasser Recruiter/ ACDUTRA)
	Ties to the community Family members prefer to remain in another location	20.	What is your paygrade?
	Costs associated with movingYour work schedule		O E-1 O W-1 O O-1 O E-2 O W-2 O O-2
	 Availability of health care and education services for special needs Availability of activities/facilities for family 		○ E-3 ○ W-3 ○ O-3 ○ E-4 ○ W-4 ○ O-4 ○ E-5 ○ O-5
	members/child care Inadequate time to make moving arrangements		○ E-6
	Length of new duty assignmentPersonal reasonsOther		○ E-8 ○ O-2E ○ E-9 ○ O-3E
	O Not applicable	21.	How long have you been in your current paygrade?
17.	What is your current age?		
	Years Months		Years Months
	00 00 00 00 20		
	20 30 40 50 66 70 6 6 7 8 9		2 3 4 5 6 7 8 9
6	(a) (b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c		

22.	What is your designator? (Begin numbering in the LEFT column.)		
	O Does not apply/l am enlisted		
	0000 0000 0000 0000 0000 0000 0000 0000 0000	25. a. b.	How much do you AGREE or DISAGREE with the following statements? I feel women have the ability to successfully carry out the duties of their combat roles in the Navy I fully accept women in their combat roles in the Navy What is your current billet?
			O Sea duty
23.	If you are a Chief Petty Officer, Petty Officer, or an officially DESIGNATED STRIKER (qualified to wear the striker rating badge),		Shore dutyOther (e.g., neutral duty, Duty Under Instruction)
	what is your general rating?	27.	To what type of ship/activity are you currently
	(Begin lettering in the LEFT column.) Does not apply/l am an officer		assigned? (If applicable, select ALL that apply.)
	Not rated/not designated striker		Shore or Staff Command
			O Afloat staff
			Training CommandAviation Squadron (deployed to ships)
			Aviation Squadron (deployed to shore)
			Carrier based A/C Squadron/Detachment Aircraft Carrier (other than carrier based A/C
			Squadron/Detachment)
	(F) (F) (F)		O Cruiser O Destroyer types (includes frigates)
	666 999		O Minecraft
	000		O Submarine O Tender/Repair ship
			O Reserve Unit
			O Service Force ship O Amphibious ship
			O Amphibious craft
	N N N O O O O O O O O O O O O O O O		Other
	000 88	28.	In which FLEET are you now homeported? O Does not apply
	(S) (S) (D) (D) (D) (D) (D) (D) (D) (D) (D) (D		O 2nd Fleet, Atlantic
			3rd Fleet, Pacific5th Fleet, Persian Gulf
	(V)(V)(V)		O 6th Fleet, Mediterranean
	(M)		O 7th Fleet, Far East O Don't know
			Dont know
24	Are both meles and family		
24.	Are both males and females assigned to your present command?		į
	O Yes		
	○ No		7

29.	What is the geographical location of your current assignment? (If deployed, where are you homeported or based?) Alaska or Hawaii CONUS (continental U.S., excluding Alaska and Hawaii) Europe Far East Caribbean Middle East South or Central America Other	33.	Since the Bureau of Naval Personnel (BUPERS) Home Page came on-line in September 1995, I have used it: Never (I did not know it existed) Never (but I knew it existed) Never (I do not have Internet access) A few times, and I was satisfied A few times, and I did not find it useful Frequently; I find it very useful and informative
30.	What is the zip code of your current DUTY		PROCESS
	STATION? (Duty station zip can be found on		
	the envelope in which you received this survey.)		
		34.	How far in advance of your last Projected Rotation Date (PRD) did you first contact your detailer? 1 to 30 days 31 to 60 days 61 to 90 days 91 days to 6 months More than 6 months Does not apply
	90999-9099	35.	How far in advance of your last PRD did you
31.	In which of the following sources do you find most of your general information about the Navy? (Select ONE answer.) Navy produced information sources (your base/station newspaper, Navy/Marine Corps TV News, All Hands magazine, Navy messages, plans of the day/week, morning quarters, Captain's Call, word from your leading petty		negotiate your orders? Not applicable 1 to 30 days 31 to 60 days 61 to 90 days 91 days to 6 months More than 6 months
	officer/division officer, other Navy information sources)	36.	How many assignment choices were available to you on your first call to your detailer?
	Externally produced information sources		Not applicable
	(Navy Times or other Navy focused publications)		O More than 4
	C Local or national newspaper		O 4
	Local or national television		O 3
32.	Where do you find most of your information		O 2 O 1
	about Navy personnel policies and programs		None, told to call back at the next requisition date
	which affect you? (Select ONE answer.)		o world, told to dail back at the next requisition date
	 Navy produced information sources (your base/station newspaper, Navy/Marine Corps TV News, All Hands magazine, Navy messages, plans of the day/week, morning quarters, Captain's Call, word from your leading petty officer/division officer, other Navy information sources) Externally produced information sources (Navy Times or other Navy focused publications) Local or national newspaper Local or national television 	37.	How far in advance of your last change of station or actual rotation date did you receive your orders? Not applicable 1 to 30 days 31 to 60 days 61 to 90 days 91 days to 6 months More than 6 months Did not receive orders in advance
8			

38.	Were your last orders issued early enough to allow you to complete preparations for your PCS move?	44.	How much do you AGREE or DISAGREE with the following statements?
	 Move not required, new duty station was in same geographic location Yes No 		
	O Not applicable		
39.	How important is homebasing (i.e., a career sailor remaining in the same geographic location for most of his/her tours) to you? O Very important O Important O Neither important nor unimportant	a. b.	I want to experience a variety of assignments in different locations during my career in the Navy I want to stay in a specific geographic location (homeport) for
40	Unimportant Very unimportant	c.	I would be willing to serve longer sea duty tours if it would allow me to stay in a specific geographic location (homeport) for the majority
40.	Do you feel there is a conflict between homebasing and maintaining a promotable career path? Yes	d.	of my tours I would be willing to extend one year on sea duty for an extension bonus
	○ No	e.	equal to one month's basic pay I would be willing to extend one year on overseas duty for an extension bonus equal to one month's basic
41.	How effective is your detailer in resolving conflicts between your personal desires and the needs of the Navy?		pay
	Very effective Effective Not very effective	45.	Fill in the circle next to the homeport where you would want to spend the majority of your tours (you may pick more than one):
	Not effective at all Does not apply		O Bangor/Bremerton, WA O Brunswick/Bath, ME O Camp Pendleton, CA
42.	When choosing your last assignment, what was your primary concern? Future promotability Type of duty Geographic location Platform Spouse's collocation Other		 Corpus Christi/Ingleside/Kingsville, TX Earle, NJ Everett/Whidbey Island, WA Havelock/Cherry Point/Camp Lejeune, NC Jacksonville, FL/Mayport, FL/Kings Bay, GA Lemoore, CA Naples, Italy New London/Groton, CT Norfolk/Tidewater Area, VA Pascagoula/Gulfport, MS
43.	Overall, how prepared were you for your last deployment? Extremely prepared Mostly prepared Somewhat prepared Barely prepared Not prepared Does not apply	,	 ○ Pearl Harbor, HI ○ Port Hueneme/Point Mugu, CA ○ Rota, Spain ○ San Diego, CA ○ Sasebo, Japan ○ Tinker AFB/Oklahoma City, OK ○ Yokosuka, Japan

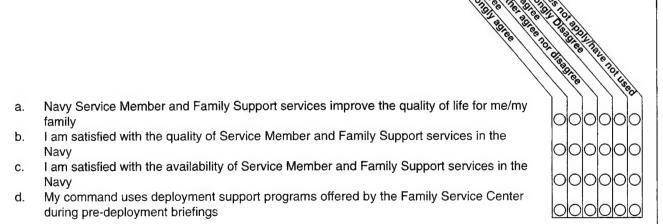
46.	Fill in the circle next to the reason or reasons for the choice of homeport you made in Question 45 (you may pick more than one): Cost of living Spouse employment	n	you have NOT used BUPERS ACCESS, or the ext question does not apply, fill in the circle Ond skip to the next box below.
	 Schools for family members Medical care Relatives live close by Climate/weather Military housing Recreational activities Purchased a home Other 	48.	If you have used the BUPERS ACCESS computer bulletin board system (or if someone else operated it for you), please rate the extent to which you AGREE or DISAGREE with each of the following statements:
47.	I would not reenlist if I was transferred to a command in the following location(s) (you may pick more than one): Bangor/Bremerton, WA Brunswick/Bath, ME Camp Pendleton, CA Corpus Christi/Ingleside/Kingsville, TX Earle, NJ Everett/Whidbey Island, WA Havelock/Cherry Point/Camp Lejeune, NC Jacksonville, FL/Mayport, FL/Kings Bay, GA Lemoore, CA Naples, Italy New London/Groton, CT Norfolk/Tidewater Area, VA Pascagoula/Gulfport, MS Pearl Harbor, HI Port Hueneme/Point Mugu, CA Rota, Spain San Diego, CA Sasebo, Japan Tinker AFB/Oklahoma City, OK	ti c	The system is easy to use The system gave me the information I needed The system made it easier to communicate with my detailer The system has reduced the number of calls I make to my detailer Tyou have NOT used the BUPERS Interactive loice Response (IVR) 1-800-NAVY789 system, then the next question does not apply; fill in the ircle and skip to the next box on page 11. If you have used the BUPERS Interactive Voice Response (IVR) 1-800-NAVY789 system, please rate the extent to which you AGREE or DISAGREE with each of the following statements:
		a. b. c. d.	The system is easy to use The system gave me the information I needed The system made it easier to communicate with my detailer The system has reduced the number of calls I make to my detailer

d	f you have NOT used the Job Ad Selection System (JASS), then th loes not apply; fill in the circle Question 51.	e next question	52.	Would you be interested in a duty beyond your original P increased by the amounts list O Does not apply/would not incentive	RD if bonuses sted below?	were
50.	If you have used the Job Adve Selection System (JASS), plea to which you AGREE or DISAG the following statements:	se rate the extent		\$2,000 per year for 2 years \$3,000 per year for 3 years \$4,000 per year for 4 years \$5,000 per year for 5 years	Yes O O	20000
a. b. c.	The system is easy to use The system gave me the informal I needed The system made it easier to	tion 0000	53.	sea duty if sea pay remained bonus of approximately \$3,0 offered. Does not apply/do not received agree Agree Neither agree nor disagree Disagree Strongly disagree Would you be interested in e	the same and 00 per year we sive sea pay	d a as
d.	communicate with my detailer The system has reduced the number of calls I make to my detailer	00000		duty for the amount of time li your original PRD if your sub duty was extended the same O Does not apply	sted below be sequent shor	eyond e
51.	How effective do you feel each methods is for interacting with	of the following your detailer?		Extend by 1 year Extend by 2 years Extend by 3 years Extend by 4 years	Yes O O O	20000
			55.	Would you be interested in exduty for the amount of time li your original PRD if your hom the same?	sted below be	vond
b. c. d.	Preference Card/Form Enlisted Personnel Action Request (NAVPERS 1306/7) Letter/FAX Telephone (normal detailing hours) Telephone (AM/PM detailing			O Does not apply Extend by 1 year Extend by 2 years Extend by 3 years Extend by 4 years	Yes O O	№
f. g. h.	hours) Voice Mail Electronic Mail BUPERS Interactive Voice Response (IVR) 1-800-NAVY789 system		56.	Would you be interested in exduty if you were not subject to (i.e., tax exemption) during you have a subject to (i.e., tax exemption) during you have a subject to the subj	federal taxes	s
i. ; i. I k. I	Job Advertising and Selection System (JASS) Personal visit Detailer field trip	000000	Us	Not sure Does not apply See the last page of the question	nnaire to make	
m. i n. (BUPERS ACCESS Naval message Command Career Counselor/ Representative	000000	an	y comments you wish about the destroy d Assignment Process.	ne Detailing	3

QUALITY OF LIFE PROGRAMS

SERVICE MEMBER AND FAMILY SUPPORT PROGRAMS

- B. A. If you have used the following Service Member and 57. ON N Constitution of the second Reason Not Used Family Support programs/services at your PRESENT DUTY STATION, please rate their quality. A. Quality B. If you marked "Not Used" in Section A, please indicate in Section B the MOST important reason why you did not use that program/service. a. Deployment Support Programs b. Family Service Center (FSC) Counseling (personal, family, marital) c. Exceptional Family Member (EFM) Program d. Relocation Assistance Program (RAP) (e.g., homeport change, SITES, loan locker, Indoc) e. Transition Assistance Management Program (TAMP) Sexual Assault Victim Assistance Program Sexual Assault Awareness and Prevention presentation h. Housing Referral Services **Housing Management Services FSC Family Education Programs** j. k. New Parent Support Team Family Service Centers-overall ١. m. Spouse Employment Assistance Program (SEAP) n. Family Advocacy Program (FAP) o. Personal Financial Management (PFM) p. Victim Witness Assistance Military ID card issuing services q. Navy Family Ombudsman Program r. Legal Assistance Services
- 58. How much do you AGREE or DISAGREE with the statements that follow about programs/services you have used WHILE IN THE NAVY? (For a brief listing of services, see Question 57.)



59.	How often do you have trouble paying your bills? Never Seldom Occasionally Usually Always	65.	services have you or your family used in the last 24 months? (Select ALL that apply.) O Wills/powers of attorney/SGLI (Serviceman's Group Life Insurance) Separation/divorce Child support/custody
60.	How much of an emergency fund (cash deposited in a savings institution immediately available for emergencies) do you keep available? One or less than one pay period One pay period One months pay Two months pay Three or more months pay		 Tax assistance Landlord-tenant/real estate Financial counseling/bankruptcy/debts Consumer affairs/contracts Adoption/name change Notary Public Other Not applicable/none
61.	Do you know who your Command or Divisional Financial Specialist is? Yes No	66.	Which of the following documents do you or your family have? (Select ALL that apply.) O Will O Power of attorney O SGLI O Health care directive ("living will") O None
62.	Does your Command or Divisional Financial Specialist conduct adequate training on financial subjects? Yes No Does not apply/don't know	67.	How many times have you or your family used Navy legal assistance services in the last 24 months? 0 1
63.	I would like to attend training in the following topics: (Select ALL that apply.) Car buying strategies College savings		○ 2 ○ 3 ○ 4 or more
	Retirement Home buying Budgeting Garnishment Debt management Investments Military pay structure Major purchasing strategies	68.	Improvements in the conditions of sea service/ duty would improve my quality of life. Strongly agree Agree Neither agree nor disagree Disagree Strongly disagree Does not apply
64.	How would you evaluate your command's involvement with personal financial matters in each of the following areas?		
a. b. c.	Collection Advising members of their rights Dependent issues		13

		1			
69a.	. What would improve your quality of life aboard ship while IN PORT? (Select UP TO FIVE answers.)		MORALE, WELFARE, AND RECREATION (MWR) AND HOUSING		
	O Upgrade of living spaces				
	O Upgrade of leisure areas				
	Improvement to sailors' lounge/recreation	lf ve	ou are NOT serving on a ship, skip to Question 72.		
	room/activities		g on a only, only to dataonen /21		
	O Increased leisure activities		T		
	O More privacy	/0.	To what degree would your quality of life ON		
	O Quality of food/food service		BOARD SHIP be reduced if the following		
	More flexible chow hours		shipboard recreation program activities or		
	O Increased job training		services were not available?		
	Better ship-shore/telephone communications/		To so the sound of		
	e message				
	Modified/more balanced OPTEMPO/				
	PERSTEMPO schedule				
	Increased shore visits/port calls				
	Availability of FSC deployment services	i			
	program				
	Availability of educational programs (i.e.,				
	DANTES, PACE)	_			
	Enhanced library facilities	a.	Fitness equipment		
		b.	Fitness activities		
	Entertainment media (e.g., videos, video	C.	Entertainment tickets/local tours		
	games, etc.)	d.	Board/table games		
	Pre-deployment stand down	e.	Recreation/sports gear issue		
	Less frequent duty days/more duty sectionsMore predictable working hours	f.	Base recreation activities when in		
	O More predictable working hours Other		port OOOOO		
	O other	g.	Crew's lounges		
		h.	Movies/TV entertainment		
69b.	What would improve your quality of life aboard ship while UNDERWAY?	71	From the following list of SHIPBOARD		
	(Select UP TO FIVE answers.)	/ 1.	recreation programs, select those IMPORTANT		
	O Upgrade of living spaces		to you in contributing to your quality of life.		
	O Upgrade of leisure areas		(Select UP TO FOUR answers.)		
	O Improvement to sailors' lounge/recreation		,		
	room/activities		 Tours ashore - homeport Tours ashore - liberty port 		
	Increased leisure activities				
	More privacy		e digital distribution of the control of the contro		
	Quality of food/food service		 Discount tickets/ticket rebate programs Gear issue 		
	More flexible chow hours		O Special events in port		
	O Increased job training		Special events in port Special events underway		
	Better ship-shore/telephone communications/		O Sports and athletics		
	e message		O Video games		
	Modified/more balanced OPTEMPO/		Leisure reading		
	PERSTEMPO schedule		Computers for personal use		
	O Increased shore visits/port calls		Movies/TV entertainment		
	Availability of FSC deployment services		Leisure/skills development		
	program				
	Availability of educational programs (i.e.,		Exercise/physical fitness		
	DANTES, PACE)		O Board games		
	O Enhanced library facilities		Listening to music		
	Entertainment media (e.g., videos, video				
	games, etc.)				
	O Pre-deployment stand down				
	O Other				

72.	Which BEST describes your current living	77.	I prefer government family housing over
	arrangements?		dependent BAQ/VHA.
	Military family housing	İ	O Strongly agree
	O Government-leased housing in the civilian		O Agree
	community		O Neither agree nor disagree
	O Personally-owned (or shared ownership)		O Disagree
	housing in the civilian community		O Strongly disagree
	O Shared rental housing in the civilian community		O Not eligible/single
	O Personally-rented housing in the civilian		C / tot oligible/olitigie
	community		
	O Personally-rented space to park mobile home	78.	If you are assigned to a ship, and your ship is
	owned by service member	''	in homeport, where would you prefer to live?
	On a ship	1	Not applicable
	O Bachelor's Quarters (BQ)		
	O Other		Onboard ship
	O dute!		O Barracks
73.	If you are shore based and live in Bachelor's		O Navy housing
	Quarters, would you voluntarily move off-base		O Civilian housing
	if you were offered BAQ/VHA?		O Other
	Definitely would Probably would	70	K
	Probably would Post to a second control of the second con	79.	If you are assigned to a ship, and your ship is
	© Don't know		in port, why do you choose to live onboard
	Probably would not		ship instead of living in the barracks?
	© Definitely would not		O Does not apply/I live in the barracks
	© Does not apply	1	O Does not apply/I live off-base
74	Marana anamanta Omatina To		O I am a geographic bachelor
74.	If your answer to Question 73 was C, D, or E,		Barracks not available
	what is the MOST important reason?		O I prefer to live onboard ship
	O Did not consider it		O I have no choices because of my duty
	O PRD	İ	assignments
	Crime		O I am not authorized
	O Too expensive	1	
	O Transportation problem		
	O Availability problem	80.	How much do you AGREE or DISAGREE with the
	Selected for advancement		following statements?
	Separating from the Navy		10 D D D D
	Other		
7 5.	If you were stationed about a state of		
75.	If you were stationed aboard a ship and were		
	offered the opportunity to move into the BQ,		10 12 14g
	would you be willing to move?		
	Definitely would		
	Probably would		
	© Don't know	a.	My present living arrangements are
	Probably would not		having a positive effect on my job
	Definitely would not		performance
		b.	My present living arrangements are
76.	If your answer to Question 75 was C, D, or E,		having a positive effect on my
	what is the MOST important reason?		decision to stay in the Navy
	O Did not consider it	c.	In general, I can afford the things I
	O PRD		or my family need(s)
	O Crime	d.	Overall, I am satisfied with my
	O Too expensive		quality of life
	Transportation problem		
	Availability problem		
	Selected for advancement	H	you do NOT have children between the ages
	Separating from the Navy		of 6 and 17, fill in this circle O and skip to
	Other	1	he box before Question 83.
			no box before question os,

81. How IMPORTANT to you are the Navy-sponsored YOUTH (ages 6-17) recreation programs listed below? April 1	83. Who is the PRIMARY caregiver for your youngest child during your regular work day/shift? (Select ONE answer.) Spouse, by choice Spouse, not by choice Military Child Development Center Base-operated family home care program Private licensed facility Civilian operated family home care At-home employee (nanny, au pair, etc.) Relative/older siblings Friend Other I currently have no arrangements/I have a child
b. Sports and fitness programs c. Recreational/social activities d. Day camps e. Personal development programs f. Teen programs 42. How SATISFIED are you with the overall quality	84. If you are NOT using military child care centers or family home care, why not? (Select ONE answer.) Does not apply/I am using such care Do not need it/I have other arrangements Service is not available/I am not aware of such
of these Navy-sponsored YOUTH (ages 6-17) recreation programs at your base? A state of the second programs of the second program of the second prog	service Center and family home care have a waiting list Location of center is not convenient Quality of care available is substandard Restricted hours/no overnight care Too expensive Prefer child care closer to home Other
a. Before/after school programs b. Sports and fitness programs c. Recreational/social activities d. Day camps e. Personal development programs f. Teen programs	85. What weekly fees are you currently paying for full-time child care? (If you have more than one child, answer based on the MOST expensive weekly rate.) Not applicable Less than \$48 per week \$49-\$58 per week \$59-\$68 per week \$69-\$78 per week
CHILD CARE	S79-\$88 per week \$89-\$100 per week More than \$100 per week
If you have NO CHILDREN WHO REQUIRE CHILD CARE, fill in this circle on and skip to Question 90. If you have children living with you part-time (i.e., joint custody with ex-spouse), answer the following questions based on the time you have children living WITH you.	86. How often do child care needs interfere with your ability to perform your job? Never Rarely Sometimes Often Very often
16	

87.	In what way do child care needs interfere with your performance? (Select the MOST important answer.) Does not apply/do not interfere Distractions while on duty Miss work Late for work Must leave early Limits billet choices Needs cause friction with coworkers/supervisors Raises general stress level/anxiety Other	91.	How much do you AGREE or DISAGREE with the following statements? I am satisfied with the opportunity to continue my education at my current duty station
88.	I am satisfied with my current child care arrangements. Does not apply Strongly agree Agree Neither agree nor disagree Disagree Strongly disagree	b. c. d.	I am satisfied with the educational program I am pursuing based on my Navy educational benefits I am satisfied with the courses available to me in the Program for Afloat College Education I am satisfied with the educational counseling services available to me I am satisfied with the variety of
89.	I am satisfied with the Navy's child care system. Does not apply/have not used Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree	f. g. 92.	educational programs and delivery methods available to me I understand my GI Bill (VEAP/EATP) benefits I know I am eligible for GI Bill/VEAP/EATP benefits What type of academic skills/courses would you be interested in taking? (Select ALL you want.)
90.	Have you earned a degree since you were on active duty and provided the proper documentation to make sure it appears in your microfiche? Yes, I have completed a degree and updated my service record Yes, I have completed a degree but have not updated my service record No, I have not completed a degree	93.	 None Basic mathematics College algebra Advanced algebra Reading comprehension Grammar Writing Basic science Other How would you make the educational services provided by the Navy Campus education office at your base even better? (Select the THREE MOST important.) Open an education office at my base Publicize available educational programs Change and expand office hours to accommodate everyone Shorten waiting time to see counselors Provide better informed counselors Encourage more support from my chain of command Improve library accessibility on my base Provide more computers for both course and testing use Provide counselors who understand Navy issues

94.	What do you think is the single MOST important thing the Navy could do to strengthen the Voluntary Education (VOLED) program? (Select ONE answer.) Maximize support from Tuition Assistance (TA) Hire more educational staff Incorporate new technology into program operations Offer PACE-type computer courses on all shore bases Refurbish educational offices Other	98. My TAD/TDY travel claim was processed in a timely manner. Strongly agree Agree Neither agree nor disagree Disagree Strongly disagree Did not make travel claim Use the last page of the questionnaire to make any comments you wish about Quality of Life, including Service Member and Family Support Programs, MWR/Housing, Child Care, Voluntary
	NAVY SPONSOR PROGRAM	Education, Navy Sponsor Program, and Transportation.
95.	How satisfied were you with the assistance from the sponsor assigned to you during your PCS transfer to your present command? I did not want a sponsor I was not assigned a sponsor Very satisfied Satisfied Neither satisfied nor dissatisfied Dissatisfied Very dissatisfied	JOB SATISFACTION 99. How much do you AGREE or DISAGREE with
96.	Which of the following occurred during your last PCS transfer? (Select ALL that apply.) I was not assigned a sponsor Sponsor transferred before I arrived I did not receive a Welcome-Aboard package I did not receive a letter from the command Sponsor did not meet me on arrival Sponsor did not help me None of these occurred	a. I am satisfied with the quality of leadership at my command b. My command supports command
	TRANSPORTATION	c. I am generally satisfied with my current job d. In general, I like the work I do in the
97.	The transportation support provided by the Navy Passenger Transportation Office (NAVPTO) is responsive to my needs. Does not apply/have not used/not familiar with NAVPTO Strongly agree Agree Neither agree nor disagree Disagree Strongly disagree	e. I am satisfied with my physical working conditions f. I am satisfied with my career development g. I enjoy my career in the Navy h. I am glad I chose to join the Navy instead of other alternatives I was considering
18		

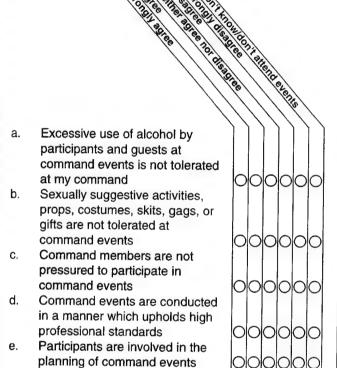
100. How much do you AGREE or DISAGREE with 102a. What were your Navy career plans ONE the following statements? YEAR AGO? O Definitely decided to stay in the Navy at least until eligible to retire O Probably would stay in the Navy at least until eligible to retire O Didn't know if I would stay in the Navy until eligible to retire O Probably would not stay in the Navy until eligible to retire I think I am adequately paid for the O Definitely would not stay in the Navy until iob I do eliaible to retire b. The amount I am paid is an O Was eligible to retire and had decided to leave important reason for me to stay in O Was eligible to retire, but had made no the Navv decision to leave The amount I would receive as c. O Was eligible to retire, but wanted to stay retirement benefits is an important O Not allowed to stay until retirement reason for me to stay in the Navy O I was not in the Navy 12 months ago until retirement O Undecided I think the pay allowances given to Navy members with dependents 102b. If your plans changed, why? relative to that given to members without dependents is fair 103. How SATISFIED or DISSATISFIED are you with 101. What are your CURRENT Navy career plans? the following aspects of leadership quality: O Definitely decided to stay in the Navy at least until eligible to retire O Probably will stay in the Navy at least until eligible to retire O Don't know if I will stay in the Navy until eligible to retire O Probably will not stay in the Navy until eligible O Definitely will not stay in the Navy until eligible to retire O Eligible to retire now and have decided to leave a. Officer community O Eligible to retire now, but have made no b. LDO community decision to leave Chiefs' community C. O Eligible to retire now and want to stay Overall Navv O Not being allowed to stay until retirement O Undecided 104. If you marked Dissatisfied or Very Dissatisfied in the above question, please indicate the MOST important reason why: Officer community a. b. LDO community Chiefs' community C. Overall Navy

105. Which of the following would be your MOST important reason for leaving or thinking of leaving the Navy? Cack of leadership integrity Lack of leadership training Lack of leadership ability	112. Will you be taking a reenlistment action within the next 12 months? O Yes No
 Lack of leadership concern for personnel 106. In reference to the Performance Evaluation and Counseling System, did counseling occur at mid-term? Yes 	113. How likely is it that you will reenlist at your next decision point? O Very likely O Likely O Undecided O Unlikely O Very unlikely
○ No○ Not sure107. Did counseling occur when evaluation was done?	114. What influence did the Selective Reenlistment Bonus (SRB) have on your LAST decision to reenlist? O Does not apply/am serving my first enlistment
O Yes O No O Not sure	 SRB not available in my rate No influence at all Minimal influence Significant influence
108. Were you given an opportunity to submit input to your evaluation? Yes	FORCE REDUCTION AND
O No O Not sure	BASE CLOSURE ISSUES
109. By which of the below listed persons was your counseling conducted?	115. How much do you AGREE or DISAGREE with the following statements?
 Immediate supervisor Second level supervisor Other Not applicable, no counseling occurred 	「
110. How do you feel about the trait grades assigned?	
Very fair/accurate Fair/accurate Neither fair/accurate nor unfair/inaccurate Unfair/inaccurate	a. Rightsizing is being carried out in
O Very unfair/inaccurate	a way that is fair to all members b. Rightsizing tools (SERB, TERA,
 111. How do you feel about the promotion recommendation? Very fair/accurate Fair/accurate Neither fair/accurate nor unfair/inaccurate Unfair/inaccurate 	ENCORE) are aimed at the correct groups c. As a result of rightsizing, the best-performing people will leave the Navy d. After rightsizing, the Navy will be capable of carrying out its
O Very unfair/inaccurate	mission efficiently and effectively e. I expect to spend significantly more time at sea on my next tour
If you are an Officer, fill in the circle and skip to Question 115.	due to decreased manning levels f. Rightsizing has decreased my level of job satisfaction
20	,

115. cont'd. How much do you AGREE or DISA the following statements?			Are you currently assigned to a co which will close/be decommission due to rightsizing DURING your to Yes No Don't know	ed/relocate
	A Liberary Company of the Company of		NAVY CORE VALUES	
g. I am less likely to choose to stay in the Navy until eligible to retire		a. b. c. d. e. f. j.	People should always tell the truth even though it may hurt them or other people Sometimes you have to bend or break the rules in order to get the job done Responsibility is a key quality of an effective sailor It is important that people know and do their jobs well Being a team player is more important than individual accomplishment Loyalty to the Navy is ultimately more important than loyalty to my peers, subordinates, and superiors Concern for the well-being of shipmates is important Everyone should serve his or her country in some way or another People should always report others who engage in sexual harassment When faced with difficult ethical, moral, and/or life choices, people should rely on their religious/spiritual faith in their decision making	GREE with GREE with OOOOO OOOOO OOOOO OOOOO OOOOO OOOO
t. I would leave the Navy at the end of my current enlistment/ obligation if suitable civilian employment were available				21

COMMAND EVENTS

118. How much do you AGREE or DISAGREE with the following statements about conduct at command events? These are events intended to promote good morale and social interaction (e.g., initiations, hail-and-farewells, promotion ceremonies, and command picnics).

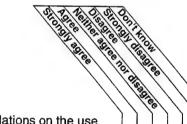


Use the last page of the questionnaire to make any comments you wish about Organizational Climate, including Job Satisfaction, Force Reduction and Base Closures, and Command Events.

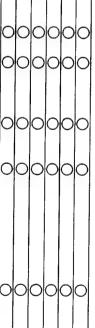
HEALTH ISSUES

NAVY DRUG/ALCOHOL AND OBESITY PROGRAM POLICIES

- 119. Attendance at Alcohol and Drug Abuse for Managers/Supervisors (ADAMS) for E-6 and above personnel is encouraged at my command.
 - O ADAMS is not available at my command
 - O Don't know
 - O Strongly disagree
 - O Disagree
 - O Neither agree nor disagree
 - O Agree
 - O Strongly agree
- 120. How much do you AGREE or DISAGREE with the following statements on the Navy's drug/alcohol and obesity program policies?



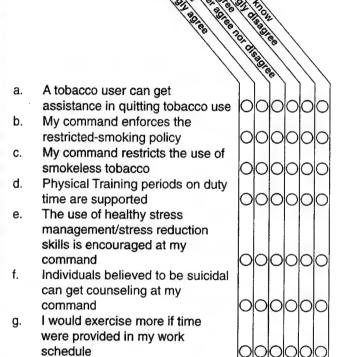
- Existing regulations on the use and abuse of alcohol should be more strictly enforced
- b. Penalties for the abuse of alcohol at my command are sufficient
- At my command, the Navy's policies on alcohol use/abuse are applied fairly across all paygrades
- d. At my command, the difference between alcohol use and alcohol abuse is clearly understood
- e. Treatment for problems related to alcoholism and alcohol abuse has a negative effect on a member's Navy career (e.g., makes it more difficult to obtain choice assignments, receive promotions, and be retained in the Navy)
- f. There is immediate intervention and referral to treatment for those with alcohol problems
- g. Alcohol abuse awareness and deglamorization/education efforts are important at my command



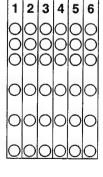
120. cont'd How much do you AGREE or DISAGREE with the following statements on the Navy's drug/ alcohol and obesity program policies?	123. How much do you AGREE or DISAGREE with the following statements about drug/alcohol use/abuse in the Navy?
State at the state of the state	
i. Thave access to enough nutrition information to make healthy food choices i. There is immediate intervention and referral to treatment for those with obesity/compulsive	 a. I know the Navy's policy about alcohol and other drug abuse b. This command intervenes and offers help for anyone with an alcohol problem c. I know my command Drug and Alcohol Program Advisor (DAPA)
overeating problems j. The Navy needs to improve its alcohol abuse prevention efforts 121. I have attended alcohol- and/or drug-related	and feel free to contact him/her for assistance d. I feel free to report an alcohol- or drug-related incident which I have witnessed to my chain of command without fear of reprisal
General Military Training (GMT) or alcohol-awareness training in the last six months at this command. Yes No	e. I feel free to request support from my chain of command if I have a problem with alcohol or drugs f. This command's DAPA is
Not applicable 122. I have attended the 4-hour alcohol-awareness course given by command DAPAs.	proactive in educating the command about alcohol and other drugs g. The command DAPA is supportive of anyone with an
YesNoPlan to attend	alcohol or other drug problem h. This command deglamorizes alcohol (e.g., does not promote alcohol at command functions) i. Alcohol- and/or drug-related
	incidents are promptly addressed by leadership in my chain of command j. I am aware of the Navy's "Right Spirit" campaign on alcohol abuse prevention and
	deglamorization k. The leadership in my command sets the proper example regarding responsible alcohol use
	I. My command always provides alternatives to alcohol at command events
	23

HEALTH PROMOTION PROGRAMS

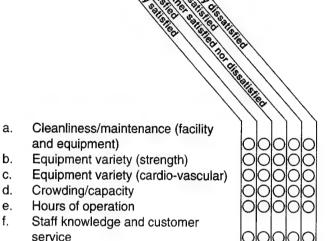
124. How much do you AGREE or DISAGREE with the following statements about health promotion programs?



- 125. Rank the reasons you exercise on a regular basis (at least three times a week). For the MOST important reason, fill in the circle under the "1". For the LEAST important reason, fill in the circle under the "6", etc.
 - O I do not exercise on a regular basis
- a. To pass/do well on the PRTb. To control my weight
- c. To become/remain fit and healthy
- d. To reduce stress/make me feel better
- e. For the enjoyment of participating in sports
- f. Regular exercise is required at my command



- 126. How SATISFIED or DISSATISFIED are you with the overall quality of Navy-sponsored fitness facilities at your base?
 - O I do not use Navy-sponsored fitness facilities

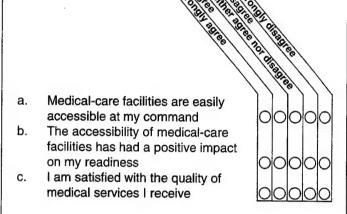


- 127. Rank the reasons for you to stop using tobacco products. For the MOST important reason, fill in the circle under the "1". For the LEAST important reason, fill in the circle under the "6", etc.
 - Does not apply/do not use tobacco products
 I am not trying/do not plan to stop using tobacco products
- a. Expense of tobacco products
- b. Peer pressure/social pressure
- c. Detriment to my health/my family's health
- d. Inconvenience
- e. My command is a smoke-free command
- f. Personal desire to quit smoking

1	2	3	4	5	6
		00			
00	00	00	00	00	00
00	00	00	00	00	00

ACCESS TO MEDICAL FACILITIES

128. How much do you AGREE or DISAGREE with the following statements about access to Medical Facilities?



129. If you answered Strongly disagree or Disagree to part "a" of the previous question regarding accessibility of medical-care facilities, what reasons contribute to the lack of accessibility? (Select ALL that apply.)

 Not applicable

- Medical facilities are not available at my command/I must commute
- Medical facilities are not open at convenient times for me
- Medical facilities are too overcrowded to allow for convenient access

130. The approximate number of times my family members visit medical-care centers per year is:

0	Does not apply
0	0
0	1-2
0	3-4
0	5-6
0	7-8
0	9-10

O 11-30

More than 30

a a a

The approximate number of times I visit
medical-care centers per year is:

\circ	Does not apply
0	0
0	1-2
0	3-4
Ō	5-6
Ō	7-8
Õ	9-10
Ŏ	11-30
Õ	More than 30

132. How frequently do your medical-care providers refer you to other health care providers?

\circ	Never
0	Seldom
0	Often
0	Depends on the nature of the visit

HIV/AIDS EDUCATION

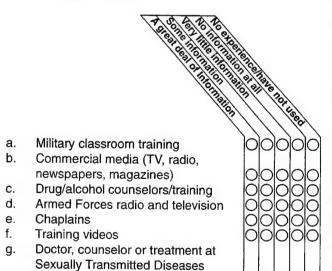
133. Have you received training specifically addressing HIV/AIDS in the past 12 months? (Select ALL that apply.)

(Se	lect ALL that apply.)	
0	Yes, Navy training	
	Yes other military service training	

Yes, civilian (local community) training

(STD) clinic

134. How much HIV/AIDS information have you received from each of the following sources in the past 12 months?



EXTREMIST/HATE GROUP ISSUES

Extremist/hate group organizations support supremist causes; attempt to create illegal discrimination based on race, creed, color, gender, religion, or national origin; and advocate the use of force or violence, or otherwise engage in efforts to deprive individuals of their civil rights.

135. How much do you AGREE or DISAGREE with the following statements about extremist/hate group issues?

BABBARA

	w ree ree					
I am aware of the Navy's policy) \) `) \))	1
on participation in extremist/hate						
group activity	0					
Extremist/hate group activity is	ľ	ľ				
occurring at this command	0		0	0	0	
I have seen extremist/hate group						
materials (e.g., fliers,						
announcements, tattoos) at this						
command	Ю	0	Ю	0	0	
While at this command, I have						
been asked by another person to						
participate in extremist/hate						
group activity While at this command. I have	Ρ	9	Ψ	9	\cup	9
While at this command, I have been the target or victim of						
extremist/hate group activity						\supset
I know someone assigned to this						\subseteq
command who is a member of an						
extremist/hate group	0	0	0	0	0	
Extremist/hate group activity is						

136. What is the date you completed this questionnaire?

		DA	TE		
М	0.	D	٩Y	Υ	R.
(a)	000000000000000000000000000000000000	© 1 @ 3	0103456789	0103456789	00000000000

THIS NEXT QUESTION IS OPTIONAL.

137. What is your Social Security Number? It will help us conduct follow-on research. Your confidentiality will be maintained.

		1	1				1	i i	
0	0	0	 0	0		0	0	0	0
0	1	0	 1	1		1	1	1	1
2	2	2	 2	2		2	2	\sim	②
3	3	3	 3	3		3	3	3	3
(4)	(4)	(4)	 4	4		4	4	4	4
(5)	(5)	(5)	 (5)	(5)		(3)	(5)	(5)	(5)
(6)	⊚		 6	(6)		6	6	6	⑥
0	0	7	 0	0		0	0	0	0
(3)	8	➂	 8	(3)		8	8	(8)	8
9	9	9	 9	9		9	9	9	9

Comments

Use the space below and on the next page to make any comments you wish about ANY of the topics addressed in this survey. (Please label your comments by section name or question number.)

2	١	ì	Ċ
_	'	ı	ľ

a.

b.

C.

d.

e.

f.

g.

not tolerated at this command

Thank you for completing this survey! ease place it in the envelope provided and mail it as soon as possible.

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